



An InterIsland Aviation Services Company



We know what to do **HERE**
to make sure you stay on track
NETWORK WIDE.



Established in 1995, FlightSupport Ltd. is a member of the InterIsland Aviation Services Group. The Company was created to serve as agents for airline ticket sales and eventually expanded its services into the commercial airline ground handling business. Through the 2008 acquisition of Paradise Group and subsequent consolidation with their subsidiary, Professional Flight

Support, the company became the largest ground handling operator at Providenciales International Airport (PLS). With a multilingual professional staff of 140, FlightSupport Ltd. has significantly improved the quality of Ground Handling services available at Providenciales and has arguably the highest on time performance (for controllable delays) across its airline customers within the region.

FlightSupport Ltd. currently provides complete above and below-wing support to the following scheduled air carriers:- Air Canada, Air Turks and Caicos, Bahamasair, British Airways, CanJet, Delta Airlines, JetBlue Airways, United/Continental Airlines, US Airways and WestJet. We also provide adhoc services to charter companies such as Miami Air, Hapag Lloyd and many others.

The company has received a number of awards and commendations from its airline partners including WestJet, Delta and the prestigious Silver Long Haul Award from British Airways.

We offer different services to our clients

➤ AIRCRAFT AND RAMP HANDLING SERVICES

➤ PASSENGER HANDLING SERVICES

➤ PASSENGER ASSISTANCE AND VIP SERVICES

➤ FUEL

➤ SECURITY

➤ CATERING

➤ MAINTENANCE



▶ AIRCRAFT AND RAMP HANDLING SERVICES

Our prompt and professional services include aircraft loading/unloading, baggage handling, cabin cleaning, crew transport, GPU, pushback, lav servicing, potable water and catering equipment rotation.

▶ PASSENGER HANDLING SERVICES

Our multilingual staff is also fluent on a number of airline reservation and airport departure systems.

▶ PASSENGER ASSISTANCE AND VIP SERVICES

Introducing our New Cacique Service.

Caciques were the tribal chieftains of the Taino people, the original inhabitants of these islands from pre-Columbian times. The word was adopted by Spanish explorers and has changed over the centuries to mean chief or leader. Here at FlightSupport, it means that You Are Our Chief Concern!

CACIQUE ASSIST: Free upon request

If you're traveling with a wheelchair, cane or other medical issue and just need some extra assistance with check-in, airport security and boarding, our Cacique Assist program is free of charge. We'll meet you at the curb and escort you through all the formalities, right up to boarding.

Cacique Assist is also available for your arrival. Your Comfort is Our Chief Concern!

CACIQUE VIP: Price upon request

Whether you are an executive in a hurry, a celebrity seeking privacy or just a Type A personality, our Cacique VIP Escort will meet your party curbside and help you fast track through Check-in and Security. We'll escort you to the wifi - equipped VIP Lounge, where you can wait in comfort and privacy until your private boarding call. Cacique VIP escorts can also be arranged for your arrival for assistance through Customs and Immigration.

▶ FUEL

With on-site storage at our state-of-the-art fuel farm and modern Jet A and Jet A1 fuel trucks, our highly trained and dedicated staff operate to ATA 103 standards to bring you the most reliable delivery system in the region.

SERVICES AND CAPABILITIES: On-site storage at our state-of-the-art fuel farm Modern fleet of Jet-A trucks Dedicated and highly trained staff operating to ATA103 standards Reliable delivery system

CUSTOMERS: Delta Airlines, Air Canada, US Airways, Jet Blue, United Airlines, Air Turks and Caicos, BahamasAir



▶ SECURITY

The security of your aircraft and passengers is paramount. FlightSupport, Ltd. maintains its own aviation-trained security force.

▶ CATERING

Sky Catering partners with us to fulfill all your airline catering needs from simple snacks to full three-cabin gourmet meals with international cuisine. Aircraft catering is conveniently added to your FlightSupport invoice, making payment one-stop easy!

▶ MAINTENANCE

We provide high quality, competitive, cost effective and on-time maintenance, including oxygen and nitrogen servicing, defect rectification and scheduled maintenance inspection services at the commercial airport terminal.

Fast turnaround times ensure aircraft are back into revenue service as quickly as possible. Our licensed engineers hold both FAA and CAA licenses and are always available to provide Meet and Greet services, On-Call services and may other Routine and Non-Routine services



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